

Fairfax Water Welcomes New Dranesville District Board Member and Executive Leadership Team



Cheryl Ginyard-Jones
Dranesville Representative

FAIRFAX, VA -- Fairfax Water is delighted to announce the appointment of Cheryl Ginyard-Jones as the Dranesville District Representative for Fairfax Water's Board. Supervisor John W. Foust selected Ms. Ginyard-Jones for the position. An accomplished executive, Ms. Ginyard-Jones leads performance and growth for the Americas at Worley, a global energy, chemicals, and resources company, and is responsible for driving sustainability, energy transition strategy, and digital transformation. Her experience includes work in the fields of energy, petrochemicals, telecommunications, industrial products, digitization, and sustainability.

"The Board and I are very happy to welcome Ms. Ginyard-Jones to the Board and the Fairfax Water team," said Phil Allin, Board Chairman. "She brings extensive experience and knowledge to the organization, which should fit well with Fairfax Water's mission of providing our customers with an abundant supply of high-quality water at a reasonable price. I look forward to working with her to do great things for Fairfax Water and our customers."



Steven T. Edgemon
Outgoing General Manager

IN THIS ISSUE

Page 2

- New Board Member and Leadership Team (cont.)
- Summer Yard Tips

Page 3

- Water Quality Report
- Glad You Asked!
- Online Portal Information

Page 4

- Kids' Corner
- Mark Your Calendar
- Water-Saving Tip

The Board also announced changes to the executive staff. Steven T. Edgemon has announced his retirement after 18 years of service from Fairfax Water and 40 years in the drinking water industry. His retirement will take effect June 30, 2021. Mr. Edgemon leaves a legacy of excellent financial leadership and the successful acquisition of the Vulcan Quarry as a future water supply for our customers.

Board Chairman Phil Allin said, "We are so grateful for the dedication and experience Mr. Edgemon has brought to Fairfax Water. We will miss his leadership and guidance and wish him a very happy retirement."

On July 1, 2021, Jamie Bain Hedges will become the General Manager, and John W. Kingsbury III will become Deputy General Manager. Ms. Hedges and Mr. Kingsbury have almost 70 years of combined service in the drinking water industry.

According to Chairman Allin, "Many water utilities today cannot compete with that level of experience. Ms. Hedges and Mr. Kingsbury have the knowledge and talent needed to build on the current success of Fairfax Water."

(Continued next page)



Jamie Bain Hedges
Incoming General Manager



John W. Kingsbury
Incoming Deputy General Manager

(Continued) Ms. Hedges currently serves as the Deputy General Manager and has been with Fairfax Water for over 32 years. Prior to her appointment to Deputy General Manager in 2019, she served as Director of the Planning and Engineering Division and as Manager of Planning. Ms. Hedges has a Bachelor of Science in civil engineering and a Master of Business Administration, both from Virginia Tech. Ms. Hedges is a licensed Professional Engineer and a member of the American Water Works Association.

Mr. Kingsbury joined Fairfax Water in 2000 after serving 15 years with American Water. Prior to his appointment to Director of Transmission and Distribution in 2005, he was Manager of Mechanical and Distribution Maintenance. Mr. Kingsbury has a Bachelor of Science in chemistry from Marshall University and a master's degree in environmental sciences and engineering from Virginia Tech. He is a licensed Waterworks Operator, licensed Professional Engineer, and a member of the American Water Works Association, where he has served on committees at the local and national levels.

Summer Yard Tips

4 Benefits of a Water Feature in your Yard

- 1 Bird baths and water fountains* look nice and give a yard some character!
- 2 Butterflies and bees attracted to the water help pollinate flowers and crops.
- 3 Birds reduce the number of unwanted insects in your yard.
- 4 Birds poke and prod at the lawn and help aerate the soil. This improves gardening success.

* Replace water at least every 5 days to avoid mosquitoes.



Friendly Reminder

NEW POLICY

Fairfax County no longer accepts yard waste in plastic bags. Use only paper yard waste bags or reusable containers. Non-compliance may result in the yard waste not being collected.



Fairfax County
Department of Public Works and Environmental Services
www.fairfaxcounty.gov/publicworks/recycling-trash/yard-waste

The 2021 Annual Water Quality Report Is Coming Soon!

In June it will be time once again for our Annual Water Quality Report. This report provides important information about your water quality and Fairfax Water's services. Under federal law, we are required to provide this information to our customers every year before July 1, and we are proud to do so.

The report will be available online, and in an effort to reduce costs, we will mail the report only to those customers who request a printed copy.

To request a copy, fill out the online form located at [fairfaxwater.org/reportrequest](https://www.fairfaxwater.org/reportrequest) or call 703-289-6285 (TTY 711) and provide your name, mailing address, and phone number. A report will be mailed to you.



If you prefer to read the report online, it will be available on our website by July 1 at

www.fairfaxwater.org/waterqualityreport

Glad You Asked!

Q. What are "peak use rates"? When are these rates applied to my bill?

A. The peak use charge is used to recover the costs of constructing the facilities required to meet peak capacity demands. Only those customers whose water-use patterns place peak capacity demands on the water system are subject to the peak use charge.

Your winter quarter consumption, which is based on water use during the billing cycle ending in February, March, or April of each year, serves as the basis for calculating the peak use charge. The charge does not appear on your bill until you have been a customer for a full winter quarter.

Peak use charges apply to water use exceeding the greater of 1.3 times your winter quarter consumption or 6,000 gallons above your winter quarter consumption. Only two of the four quarterly bills you receive each year are subject to peak use charges (based on meter readings taken June through November). Read more about these rates at:

www.fairfaxwater.org/about-your-bill

Welcome to Fairfax Water's Online Customer Portal



You now have the ability to manage your Fairfax Water account online. Enjoy the convenience of paperless billing, view your bill, pay your bill as a one-time payment, set up recurring payments, or review your water usage trends.



If you have a question or concern, contact us at: customers@fairfaxwater.org or call 703-698-5600 (TTY 711).

Special Notice:

You May Need To Reinstall the Fairfax Water App

Attention

We apologize for the inconvenience but the system/services is currently under maintenance, please try again later.

OK

If you receive this alert stating the app is under maintenance, please delete your current app and visit the Google Play Store or App Store to update to the newest version.



We Want To Know . . .

If you have comments or suggestions about the newsletter, please send an email to pr@fairfaxwater.org, call us at 703-289-6291, or write to this address:

Straight From the Tap Editor
Fairfax Water
8570 Executive Park Avenue
Fairfax, VA 22031

Important Numbers

Fairfax Water Services

Questions about water service
703-698-5800

After hours/emergencies
703-698-5613

To report a water main break
703-698-5613 or email
watermainbreak@fairfaxwater.org

Questions about billing
703-698-5800

All other Fairfax Water departments
703-698-5600

Sewer Services

Fairfax County

Department of Public Works
Wastewater Trouble Response
Center: 703-323-1211
www.fairfaxcounty.gov/dpwes/wastewater

City of Falls Church

Department of Public Works
703-248-5350
www.fallschurchva.gov

City of Fairfax

Department of Public Works
703-385-7810
www.fairfaxva.gov

Dig with C.A.R.E.

Miss Utility at 800-552-7001 or
811, <https://va811.com/how-towhen-to/>

Use TTY 711 (Virginia Relay)
for all numbers unless stated
otherwise.

Kids' Corner

Doggy Bath Time!

Unscramble the words to help clean this pooch!



H O M S O P A
[] [] [] [] [] [] []

S P A O
[] [] [] []

W E L T O
[] [] [] [] []



Draw the bath items!

Answers: Shampoo | Soap | Towel

MARK YOUR CALENDAR

Want to know when we're closed for holidays?

Check out our website!

fairfaxwater.org/holidaycalendar

Fairfax Water

Fairfax Water is a public, nonprofit water authority serving nearly 2 million people in the Northern Virginia communities of Fairfax County, Loudoun, Prince William, Fort Belvoir, Herndon, Dulles, Vienna, Alexandria, Falls Church, and Fairfax City.



Water-Saving Tip

Wash your pets outdoors in an area of your lawn that needs watering.

www.wateruseitwisely.com