

FAIRFAX WATER
Minutes of Board Meeting
April 6, 2023

At 7:00 p.m. on Thursday, April 6, 2023, a Meeting of the Fairfax Water Board was held at the Bill G. Evans Boardroom at 8570 Executive Park Avenue, Fairfax, with the following in attendance:

Members: Allin, Begovich, Cammarata, Colleton, Day (absent), Dotson, Ginyard-Jones, Griffin, Rubin, Roberson

Wholesale Customer Representatives: Danziger, Jaatinen (absent)

Staff: Atapoor, Dooley, Grimes, Hack, Hedges, Hoke, T. Jones, Kingsbury, S. Miller, Oates, Prelewicz, Robey

Counsel: John McGranahan, Hunton Andrews Kurth LLP

Others: none

Upon separate motions duly made, seconded, and unanimously carried, unless otherwise noted, the following actions were taken:

Approval of Minutes

The Board approved the Minutes of the March 16, 2023, Meeting.

Human Resource Committee Meeting

Mr. Dotson reported that George Hoke presented the 2022 Safety Program Results. Additionally, Susan Hack presented on some new initiatives regarding recruitment and proposed changes to employee recognition programs.

Matters by Members

There were no matters by Members.

Matters by Staff

Ms. Miller presented a video from the Water Quality Field Day (WQFD) hosted at the Griffith Water Treatment Plant on March 22 and 23 for 150 third grade students from Covington-Harper Elementary School. The next WQFD will be hosted in May for sixth graders from Ft. Belvoir Elementary School.

Ms. Hedges addressed the following:

- Greg Prelewicz recently represented Fairfax Water on a panel about the Occoquan hosted by the Prince William County Committee of 100.
- Chairman Allin joined staff at a PFAS conference hosted by Metropolitan Washington Council of Governments (MWCOCG) in late March. Supervisor Gross was in attendance and provided some introductory remarks. Members were provided copies of an article written by Supervisor Gross about drinking water from the Falls Church News Press.

- Staff attended the Northern Virginia Regional Commission (NVRC) Board Meeting on March 23 to present on water supply planning and watershed protection with an emphasis on the Occoquan.
- Members received a copy of an WTOP article commemorating the 30th anniversary of the Colonial Pipeline spill that shut down the Corbalis intake for a couple of weeks. That event was noted in the article as an example of why the region needs a supplemental supply for the Potomac River.
- Staff has participated in meetings to discuss funding opportunities for the Potomac supplemental supply study authorized under the Water Resources Development Act of 2022 (WRDA). If the study is not fully funded by the federal government, there must be a non-federal sponsor. The Metropolitan Washington Council of Governments (MWCOCG) has expressed willingness to serve as the non-federal sponsor if needed. Members were provided copies of the letter sent by MWCOCG to the Army Corps of Engineers.
- Staff participated in a recent meeting with Ms. Colleton and members of the Environmental Quality Advisory Council (EQAC). The discussion covered a wide range of topics including, the Distribution System Sustainability program, PFAS, and *Legionella*. Staff also noted the need for additional funding for enhanced modeling and monitoring capabilities for the Occoquan.
 - Ms. Colleton noted the EQAC members' appreciation for the open discussion and their compliments on Fairfax Water's website.
- The Interstate Commission on the Potomac River Basin (ICPRB) is predicting average probability this year for releases from the upstream reservoirs due to drought. Currently, the watershed is 3 inches below normal precipitation. Staff provided Members with copies of the year's first edition of the Water Supply Outlook by ICPRB.
- Tuesday, April 11 marks the 20th anniversary of the Potomac offshore intake becoming operational. Staff provided Members with a photograph of the commemorative plaque and noted the permitting challenges associated with the project.
 - Mr. Rubin noted the project also led to the historic *Virginia v. Maryland* case in the United States Supreme Court.
- Members were provided recent articles on failing water system infrastructure nationally due to lack of adequate reinvestment.
- Comments on EPA's proposed PFAS regulations for drinking water are due on May 30. Staff have been working with consultants to develop a scope of work for a bench scale test of different treatment alternatives for the Griffith plant. Staff anticipates bringing for the Board's consideration at a future meeting an award of a task order for this work.
- The workshop on the future of the Occoquan Model that staff has been working on with NVRC will occur on Tuesday, April 11 at the Griffith Water Treatment Plant.
- Fairfax Water has been invited to attend a customer appreciation event hosted by The Washington Aqueduct for their wholesale customers on April 11.
- On April 20, staff will host a delegation from the Philippines, USAID, and others at the Corbalis Water Treatment Plant. The delegation desires to learn more about governance and finance for water utilities.
- The EPA recently issued proposed regulations for revisions to the Consumer Confidence Report Rule. Staff is reviewing those revisions.
- The Administrative items on the Board's agenda include four contract awards related to the customer service modernization project identified as the top priority in the Technology Master Plan completed in 2022. Theresa Robey presented the history of the current customer contact technology tools and

the proposed upgrades. She also discussed upcoming efforts on other projects identified in the Technology Master Plan.

Appropriations

The Board approved an increase in appropriations for three projects totaling \$123,000. A detailed description for each project appropriation is included in the papers of this meeting.

Switchgear Battery Inspection / Preventive Maintenance, Capacity Testing, Load Testing, and Repair Services

The Board awarded a one-year contract to DC Technology, Inc. in the amount of \$129,100 for ongoing switchgear battery services. Annual expenditures may be more or less subject to actual requirements. The Board also authorized staff to renew the contract annually for up to four additional one-year periods so long as prices remain fair and reasonable and consistent with contractual terms and conditions.

Project 2728, Division 1 – Second High Connector at Lewinsville

The Board appropriated funds in the amount of \$275,000 to Project 2728, Division 1 and authorized the General Manager to execute a design services task order with Michael Baker International in the amount of \$231,900 for design of the Second High Connector at Lewinsville.

Computer Hardware Replacement

The Board awarded a three-year and two months contract to provide computer hardware to Dell utilizing Fairfax County Contract 4400010765 in the initial estimated amount of \$79,979 for the first 100 machines. Future expenditures may be more or less, subject to actual requirements. Additionally, the Board authorized staff to renew this contract for three additional years, as long as prices remain fair and reasonable and consistent with contractual terms.

Customer Service Modernization Project – SAP Service Cloud and Integration Suite Licenses

The Board appropriated funds in the amount of \$222,743 (\$103,460 for cloud licenses, maintenance, and support and \$119,283 for tenant and integration suite) to Project 2426, Division 4 – Customer Service Modernization, in addition to amending the sole source contract with SAP to add the purchase, maintenance, and support of SAP Service Cloud, Tenant, and Integration Suite for the period of May 1, 2023, to April 30, 2028, in the amount of \$1,189,686 to Fairfax Water's annual maintenance and support fees. The Board also authorized staff to renew SAP Service Cloud for additional one-year periods at the then-current contract amount, so long as prices remain fair, reasonable, and consistent with contractual terms and conditions.

Customer Service Modernization Project – Customer Contact (Call) Center Solution

The Board awarded a contract to TTEC Government Solutions, LLC to furnish, install, and support the Genesys Customer Contact Center Solution through December 31, 2025, in the estimated amount of \$863,920. The Board also appropriated funds in the amount of \$659,272 to Project 2426, Division 4 – Customer Service Modernization.

Customer Service Modernization Project – Customer Interaction Center Solution

The Board awarded a contract to Utegration, LLC to implement and provide one year of managed services of SAP's Service Cloud Solution in amount of \$1,627,000, and appropriated funds in the amount of \$1,527,000 to Project 2426, Division 4 – Customer Service Modernization.

Customer Service Modernization Project – Project Management Services

The Board awarded a contract to Computer Aid Incorporated (CAI) for project management support services in the amount of \$234,000, and appropriated funds in the amount of \$234,000 to Project 2426, Division 4 – Customer Service Modernization.

Motion Regarding Discussion Item (3a) Letters of Appreciation-2023 Virginia General Assembly

Mr. Rubin made a motion, seconded by Mr. Griffin, that letters of appreciation be sent from Fairfax Water to Virginia Senator Marsden and Delegate Bulova, the sponsors of Bills to address Fairfax Water's legislative initiative in the 2023 Virginia General Assembly to recognize ratepayers' considerable investments in upstream regional water storage when preparing drought evaluation and response plans in the Commonwealth. The motion was approved unanimously by the Board.

Closed Session

Mr. Begovich moved, with a second by Mr. Dotson, that the Board go into closed session pursuant to Virginia Code Section 2.2-3711(A)7 For consultation with legal counsel and briefings by staff members or consultants pertaining to actual or probable litigation, where such consultation or briefing in open meeting would adversely affect the negotiating or litigating posture of the public body specifically relating to Negin Dameshghi vs. Fairfax Water (Small Claims Division Warrant in Debt).

Upon conclusion of the closed session, the open session resumed, whereby Mr. Begovich made a motion, seconded by Mr. Dotson, certifying, in accordance with Section 2.2-3712 of the Virginia Freedom of Information Act that, to the best of each Member's knowledge, (i) only public business matters lawfully exempted from open Meeting requirements under Chapter 37 of Title 2.2 of the Virginia Code, and (ii) only such public business matters as were publicly identified in the motion by which the just concluded closed Meeting was convened were heard, discussed, or considered by Fairfax Water in closed session. This motion was approved, with the following Members voting in the affirmative by roll-call vote: Ms. Ginyard-Jones, Mr. Cammarata, Mr. Dotson, Mr. Begovich, Chairman Allin, Mr. Roberson, Mr. Rubin, Mr. Griffin, and Ms. Colleton.

Motion following Closed Session

Mr. Griffin moved, seconded by Mr. Rubin that the Board follow the advice of legal counsel on the matters discussed in closed session. The motion passed with an 8 to 1 vote, with Mr. Cammarata voting against.

Adjournment

There being no further business, the Meeting was adjourned at 7:58 p.m.



Richard Dotson, Secretary