

FAIRFAX WATER
Board Meeting
April 6, 2023
6:45 p.m.



1. General Matters

- a) Approval of Minutes of March 16, 2023
- b) Report of Human Resources Committee Meeting
- c) Member Matters
- d) Staff Matters

2. Administrative Items

- a) Appropriations
- b) Switchgear Battery Inspection / Preventive Maintenance, Capacity Testing, Load Testing, and Repair Services
- c) Second High Connector at Lewinsville
- d) Computer Hardware Replacement
- e) Customer Service Modernization Project – SAP Service Cloud and Integration Suite Licenses
- f) Customer Service Modernization Project – Customer Contact (Call) Center Solution
- g) Customer Service Modernization Project – Customer Interaction Center Solution
- h) Customer Service Modernization Project – Project Management Services

3. Discussion Item

- a) Letters of Appreciation– 2023 Virginia General Assembly

4. Closed Session (not anticipated at this time)

Upcoming Meetings and Events in the Bill G. Evans Boardroom Unless Otherwise Noted

April 06, 2023	6:00 p.m.	Human Resources Committee Meeting
April 20, 2023	6:00 p.m.	Infrastructure Committee Meeting
April 20, 2023	6:30 p.m.	Board Meeting
May 04, 2023	6:00 p.m.	Board Meeting
May 18, 2023	11:15 a.m.	Employee Service Award Luncheon (Griffith Water Treatment Plant)
May 18, 2023	2:30 p.m.	Board Meeting (Griffith Water Treatment Plant)

